COMMSCOPE*

CommScope Launches the ARRIS SURFboard S33 Cable Modem

November 19, 2020

Introducing the Next Generation of SURFboard DOCSIS Modems

HICKORY, N.C.--(BUSINESS WIRE)--Nov. 19, 2020-- CommScope today announced the launch of the <u>ARRIS SURFboard S33 DOCSIS 3.1 multi-</u> <u>Gigabit cable modem</u>, now available in the United States. As the newest modem in the SURFboard family, the S33 is perfect for customers who want to upgrade and future-proof their home network for the best performance.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20201119005319/en/



With a 2.5 Gigabit per second (Gbps) Ethernet port plus a second 1 Gbps Ethernet port, CommScope's ARRIS SURFboard S33 cable modem is capable of providing a total throughput of up to 3.5 Gbps, powering the most advanced home networks and enabling simultaneous video conferencing, multiple 4K ultra-HD video streams and online gaming sessions with confidence. (Photo: Business Wire)

plans to get the most use of their plans and less buffering.

Easy set up

The SURFboard S33 is the best cable modem for Gigabit and multi-Gigabit cable internet speed plans. It is certified for use on all major service providers in the United States, and it is easy to set up. All a customer has to do is make several simple connections to the unit, check their service provider's activation website and the S33 will be up and running.

Compact, powerful new design

The SURFboard S33 features the next generation design for SURFboard DOCSIS products. While maintaining its compact size (5.1 in × 1.8 in × 4.7 in), the SURFboard S33 shows off its sleek, industrial design from CommScope. The SURFboard S33's multi-Gigabit speeds can power a customer's home network and fit into any networking space.

Pricing and availability

- SURFboard S33 cable modem: \$179.99 MSRP.
- Available at Best Buy and SURFboard.com

Two-year warranty

The SURFboard S33 cable modem comes with a two-year warranty and dedicate support line for customers—1-877-466-8646. With this warranty, customers are ensured the SURFboard S33 cable modem deployed in their home or office network is covered.

All product names, trademarks and registered trademarks are property of their respective owners.

About CommScope:

CommScope (NASDAQ: COMM) is pushing the boundaries of technology to create the world's most advanced wired and wireless networks. Our global team of employees, innovators and technologists empower customers to anticipate what's next and invent what's possible. Discover more at

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"Connectivity enables our busy digital lives and drives our economy; however, with more people working and learning from home, it has become more important than ever," said Evan Groat, Senior Vice President, Retail Products, CommScope. "By deploying the SURFboard S33 cable modem in the home, customers can be confident knowing they are getting world class speeds and value from their cable internet plan."

Faster speeds and reduced buffering

The SURFboard S33 delivers a total of up to 3.5 Gbps throughput to a home network. This enables customers with even the highest speed broadband subscription

www.commscope.com.

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About ARRIS SURFboard

ARRIS SURFboard products are your gateway to entertainment. They let you enjoy the latest entertainment, world class speeds, and the coolest new services throughout your home, and beyond. And they're available at your favorite retail store. For more information, visit <u>https://www.surfboard.com/</u>.

*DOCSIS 3.1 is a CableLabs standard for high speed internet access that defines support for up to 10 Gbps downstream and 1 Gbps upstream. Actual cable operator network speeds will vary and will be less than the calculated maximum possible speeds. Actual upload and download speeds are affected by several factors including, but not limited to: the capacity of your cable operator's network, the services offered by your cable operator, cable and Internet network traffic, your computer equipment, type and capacity of your internet servers, number of connections to your Internet servers, and availability of internet router(s). DOCSIS 3.0 or DOCSIS 3.1 cable Internet service required. Internet capable gaming console required for gaming experience. While this modem supports the DOCSIS® 3.1 specifications and is backward compatible to DOCSIS® 3.0, it does not support the maximum possible DOCSIS® 3.1 speeds. The S33 has one 1-Gigabit Ethernet port and one 2.5-Gigabits Ethernet port, delivering a total of 3.5 Gbps transfer rate to your home network, thereby limiting the throughput from the cable operator network. Your total throughput from your cable operator using this modem will not exceed 3.5 Gbps.

This press release includes forward-looking statements that are based on information currently available to management, management's beliefs, as well as on a number of assumptions concerning future events. Forward-looking statements are not a guarantee of performance and are subject to a number of uncertainties and other factors, which could cause the actual results to differ materially from those currently expected. In providing forward-looking statements, the company does not intend, and is not undertaking any obligation or duty, to update these statements as a result of new information, future events or otherwise.

Source: CommScope

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News Media Contact:

Joseph P. Depa III, CommScope +1 828-431-9803 or publicrelations@commscope.com

Financial Contact: Kevin Powers, CommScope +1-828-323-4970

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