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CommScope Introduces the New, Innovative ARRIS SURFboard G34 and G36 DOCSIS 3.1 Cable Modem & Wi-Fi 6 Routers

October 4, 2021

Designed for people who want to upgrade and future-proof their home network utilizing the latest Wi-Fi 6 technology

HICKORY, N.C.--(BUSINESS WIRE)--Oct. 4, 2021-- The technological innovation running through homes today demands incredible bandwidth, speed, and a strong network connection. To meet those increasing demands CommScope introduces two new products: the ARRIS SURFboard G34 and G36 DOCSIS 3.1 cable modem and Wi-Fi 6 routers.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20211004005088/en/>



Available in the United States, the ARRIS SURFboard G34 and G36 were designed for people who want to upgrade and future-proof their home network for optimum performance, integrated with the latest DOCSIS 3.1 and Wi-Fi 6 technologies. Customers can stream multiple 4K ultra-HD videos while hosting multiple online gaming sessions without interruptions. And it is estimated that customers can save themselves up to \$168 annually* in modem rental fees by purchasing their modem.

“There is no doubt that home connectivity has become more important than ever before and now is the time to upgrade,” said Evan Groat, Senior Vice President, Smart Home Solutions and Retail Products, CommScope. “Customers want to make sure they are getting a fast and reliable connection. With people still working and learning from home, the SURFboard G34 and G36 systems provides the coverage and capacity needed to run all their devices at peak performance. It optimizes the latest technology to power a customer’s home

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(Photo: Business Wire)

network for better working, streaming, and gaming at top speeds.”

SURFboard G34 Features

The [ARRIS SURFboard G34 DOCSIS 3.1 cable modem and Wi-Fi 6 router](#) is compatible with cable internet speed plans up to 1 Gbps.** It comes with four 1-Gigabit Ethernet ports offering reliable wired connection to Ethernet devices. With AX3000 Wi-Fi 6 technology, the SURFboard G34 system enables customers to experience faster speeds in their home network. That means they can participate in video conference calls, stream the latest HD videos, or play games simultaneously, with ease.

SURFboard G36 Features

The [ARRIS SURFboard G36 DOCSIS 3.1 cable modem and Wi-Fi 6 router](#) is also compatible with cable internet speed plans up to 1.2 Gbps.** It comes with one 2.5 Gigabit Ethernet port and four 1-Gigabit Ethernet ports. With its multi-gig networking capabilities, the SURFboard G36 system enables a customer’s network to run at peak performance and provides all the coverage and capacity needed to run all their devices. It also has built-in AX3000 Wi-Fi 6 technology to power a customer’s home network for optimum working, streaming, and gaming at top speeds.

Both the SURFboard G34 and G36 systems are easy to set up using the [SURFboard Central mobile app](#). The app can be downloaded and used on any iOS (Version 9.0 or later) and Android device (5.0 and later) and provides step-by-step instructions for quick and easy network set up. The SURFboard Central app keeps customers connected to their home network by allowing them to manage and customize their SURFboard G34 or G36 network settings. Customers can not only set up their home Wi-Fi network, but also:

- Check and review all the devices connected to their network.
- Set parental controls.
- Optimize their Wi-Fi.

- Set guest network Wi-Fi access for visitors.
- Monitor the health of their network in real time.

Pricing and availability

- SURFboard G34 system \$279 MSRP
 - Available on [Amazon](#) and [SURFboard.com](#)
 - Expected to be available later this month in Target and Best Buy stores
- SURFboard G36 system \$299 MSRP
 - Available on [Amazon](#) and [SURFboard.com](#)
 - Expected to be available later this month in Target and Best Buy stores

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About CommScope:

CommScope (NASDAQ: COMM) is pushing the boundaries of technology to create the world's most advanced wired and wireless networks. Our global team of employees, innovators and technologists empower customers to anticipate what's next and invent what's possible. Discover more at [www.commscope.com](#).

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About ARRIS SURFboard:

ARRIS SURFboard products are your gateway to entertainment. They let you enjoy the latest entertainment, world class speeds, and the coolest new services throughout your home, and beyond. And they're available at your favorite retail store. For more information, visit [SURFboard.com](#).

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**Consumers should check with their cable internet provider for the specific fees associated with their plan to predict their actual savings.*

***DOCSIS 3.1 is a CableLabs standard for high-speed internet access that defines support for up to 10 Gbps downstream and 1 Gbps upstream. Actual cable operator network speeds will vary and will be less than the calculated maximum possible speeds. Actual upload and download speeds are affected by several factors including, but not limited to: the capacity of the consumer's cable operator's network, the services offered by the cable operator, cable and Internet network traffic, the consumer's computer equipment, type and capacity of their internet servers, number of connections to a customer's Internet servers, and availability of internet router(s). DOCSIS 3.0 or DOCSIS 3.1 cable Internet service required. Internet capable gaming console required for gaming experience. While this modem supports the DOCSIS 3.1 specifications and is backward compatible to DOCSIS 3.0, it does not support the maximum possible DOCSIS 3.1 speeds.*

This press release includes forward-looking statements that are based on information currently available to management, management's beliefs, as well as on a number of assumptions concerning future events. Forward-looking statements are not a guarantee of performance and are subject to a number of uncertainties and other factors, which could cause the actual results to differ materially from those currently expected. In providing forward-looking statements, the company does not intend, and is not undertaking any obligation or duty, to update these statements as a result of new information, future events or otherwise.

Source: CommScope

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Source: CommScope